



Yakima Valley
Memorial Hospital

Patient Rights and Responsibilities

Policy:

Patients have a fundamental right to considerate care that safeguards their personal dignity and respects their cultural, psychosocial and spiritual values. These values often influence patients' perception of care and illness. Understanding and respecting these values guides us in meeting the patients' care needs and preferences.

Each patient will receive a copy of Patient Rights and Responsibilities upon admission. A copy is also provided in the Guide to Patient Services and Information booklet.

Outpatients will receive a copy of the Patient Rights and Responsibilities at the time of registration. Outpatient service departments utilizing the direct patient check-in process will provide the Patient Rights and Responsibilities to outpatients.