Thank you for choosing the Early Learning Center at Memorial. We would like to welcome you to our extended family. Children are very special to us, so please know your child is in very good hands.

Welcome

Welcome to the Early Learning Center (ELC) at Memorial. The ELC is a program of excellence in early care and education. At the ELC, we work as a team, with the parent, child, and teacher each being an important part of your child’s development.

Feel free to ask questions at any time. We look forward to serving you and your child with professional, quality care and education.

Sincerely,

Mikeal Doyle

YVMH Early Learning Center Director/Manager

What We Do (From Community Playthings Collage e-newsletter-January 2010)

★ We develop secure, consistent, responsive attachments with the children in our care.
★ We help children build cognitive, social, and emotional skills necessary for healthy growth and development.
★ We provide a safe, healthy, and stimulating world by creating high quality physical environments for children to grow and develop.
★ We respect cultural and ethnic diversity.
★ We encourage strong parent engagement by communicating, supporting, educating, and partnering with parents to create a community.
★ We practice research-based strategies, beginning prenatally.
★ We teach the foundations of numeracy, problem-solving, and literacy.
★ We expect high staff qualifications for high-quality programs.
★ We structure our environments so every child learns cooperation and civic responsibility.
★ We do not teach or promote any religious beliefs. We believe everyone is entitled to their own beliefs.
About Us

Memorial Hospital opened the Child Care Center in 1981 to provide care and early education to hospital employee’s children. Although our name has changed, our purpose remains the same; to provide quality care and education to young children of hospital employees.

Center Hours and Closures
~The Main ELC (Infants & Toddlers) located at the corner of 30th and Walnut, is open Monday-Friday 6:30 a.m.-6:00 p.m.
~The ELC at Creekside (Preschool & Pre-Kindergarten) is located at 1601 Creekside Loop, Suite 100, and is open Monday-Friday 6:15 a.m.-6:00 p.m.


Purpose of the Early Learning Center at Memorial
The Early Learning Center provides a safe, high quality environment and experience for families with young children.

Who is eligible to use the ELC?
Families, in which at least one parent is an employee of Yakima Valley Memorial Hospital, are eligible to use the ELC. At least one parent must receive his/her paycheck directly from Memorial Hospital to qualify. The exception are those who are contracted providers for the hospital.

Memorial employee’s who have full, legal custody of a non-biological child (i.e. grandparent, aunt, uncle) are also eligible to enroll at the ELC. Verification of legal custody is required prior to enrollment.

When am I eligible to use the ELC?
The purpose of the ELC is to provide care to children to enable their parents to work for Yakima Valley Memorial Hospital. We provide care during parent’s work shifts or, in the case of employees who work nights, during the day so that the employee may sleep. We do not provide care to children while their parents work at another organization or company.

Tuition
We offer 2, 3, 4 or 5 day/week schedule options. Tuition is a set fee each month and taken out each pay period. For example, if your monthly tuition cost is $565 each month your payroll deduction is calculated as follows:

$$565 \text{ per month} \times 12 \text{ months} / 26 \text{ pay periods} = 260.77 \text{ per pay period}$$

Tuition rates increase each year. We notify families of the rate increase late summer to early fall and the increase takes effect November1st to align with Memorial’s fiscal year.
Those who qualify under contract of MFOS – you are responsible for paying your bill privately within 2 weeks of receiving it.

**Lack of payment** - If we are not able to deduct payment (lack of funds) or if payment is not received, you will receive an email to set up a plan to bring your account current. If this is not followed through, we will begin a collection process and your child(ren) will not be allowed to attend the ELC.

**Vacation**
The ELC does not credit for vacation/absent/sick time from the center. You are reserving a spot for your child and will still be charged for the full month.

**Schedules**
Schedules are due to the main ELC at least two (2) weeks in advance (hard copy or email only). *We are unable to guarantee space for your child if we do not receive your schedule on time.* This is the parent’s responsibility, so please try to keep up on submitting schedules ahead of time. Thanks!

Please notify the ELC if your child will be absent for any reason. This provides us information to ensure proper meal counts and staffing.

“ADD A DAY” New as of fall 2015… You can log-in to the intranet and look for the ELC and go into the “add a day” link. Then set up an account for your child(ren) to be able to access EXTRA day usage. This is only if you are looking to add a day to your schedule. This will be available the Thursday prior to the following week and will tell you if a room has an open spot. No phone calls please beyond the initial schedule. Thanks!

**State Child Care Licensing Requirements**

**Children with Special Health Care Needs**
We care for children with special health care needs based on the individual needs of the child in accordance with ADA standards. See page 6 for more information.
About our Classrooms

The main ELC houses infants and toddlers (ages six weeks-3 years). The ELC at Creekside houses preschoolers and pre-kindergarteners (ages 3 years-6 years). There are two infant classrooms, three toddler classrooms, one preschool classroom and one pre-kindergarten classroom.

The infant classroom is a “shoe-free” zone. Please remove your shoes or use the shoe covers provided before entering the infant area.

What to bring before your child's first day
All completed paperwork which includes:
- Certificate of Immunization Status
- Enrollment Questionnaire
- Enrollment Agreement
- Policies & Procedures Agreement
- Emergency Contacts (Green Card)

What to bring on your child’s first day
- Two changes of clothes appropriate for the season
- A security object (pacifier, blanket)
- Outerwear appropriate for the weather (jacket, hat, mittens, water shoes, swimsuit)
- Sunscreen (bring by May 15 each year) labeled with your child’s first and last name. Please replace your child’s sunscreen every year. It loses its effectiveness over time.
- Breast milk clearly labeled with child’s first and last name and date that it was expressed. We provide formula for infants if parents prefer.
- Rescue medications (inhaler, EpiPen, etc.) for children with allergies or asthma. Must be current (not expired) and have original prescription label. Please check with Director or Site Supervisor as you must submit a health plan from a physician for any life-threatening concerns.

Please make sure all items are clearly labeled with your child's name. Our days are busy. Keeping track of each child's belongings is difficult.

What to leave Home
- All toys other than a stuffed naptime toy
- Outside food, unless it is replacement food for a child with allergies or other replacement

Curriculum

Our curriculum of choice is Creative Curriculum. Creative Curriculum is designed to provide teachers with the instructional guidelines necessary for developmentally appropriate learning activities for children. We encourage teachers to continue to enhance their understanding of children. Children, families and teachers come together as a community of learners. Teaching young children is a continuing evolution of ideas and practices.
**Media use**
The ELC will only allow video use for educational purposes or an occasional special day. We do not use computers or other electronic devices. Children are not allowed to have any electronic devices at the child care sites including: cell phones, tablets, video games or movie players.

**Child Guidance Procedure**
Teachers provide warm, nurturing interactions on the child's level. Such interactions provide guidance and developmentally appropriate early education. We use positive guidance techniques to help children learn and grow. These techniques include redirection, talking with children about choices, providing logical consequences for undesired behavior and providing opportunities for children to take breaks to calm down and think before rejoining the group.

**Biting Policy**
Statement: Biting is something that many toddlers or older infants (9 months to 30 months) experiment with and is an age-appropriate behavior at this stage. By the time a child is 2 years of age this behavior should be mostly forgotten. Occasionally a child will continue to try it out; while we recognize that it is normal behavior for toddlers it has no place in the preschool settings. For this reason we have counseled with health care workers and other specialists and have formulated a policy that we feel will protect those children affected.

Biting occurs for three reasons:
1. There may be too much or too little stimulus.
2. The child may be teething
3. The child may be frustrated or unable to use words to communicate a feeling.

Every attempt will be made to resolve this with the child’s best interest watched closely. We will monitor the biting child closely and protect all other children in our care while protecting the identity of the biting child.

**Student Observations**
Occasionally the ELC serves as an observation lab for students (high school seniors, ECE and nursing college students, etc.). Students sometimes have assignments to select and observe a child and use a developmental scale for screenings. Children are identified by first name only and all observations are kept confidential. Families provide written consent prior to any observation done by anyone outside of the ELC. Families have the option to decline participation.

**Field Trips**
Anytime a child leaves the center other than to go to the playground, it will be considered a field trip. Sometimes the children at the main center walk to the hospital or around the hospital grounds. At Creekside the children will walk around the business park. A form showing parent consent must be signed by the parent.
Policies and Procedures

Open-Door Policy
You are encouraged to participate at the ELC. We welcome you to visit your child whenever possible. Parent participation allows you to be directly involved in your child’s education and socialization. We want to work in partnership to ensure the optimal early learning experience for your child.

Non-Discrimination Policy
Yakima Valley Memorial Hospital Early Learning Center does not discriminate in the provision of services because of race, creed, color, national origin, gender, physical abilities, or age. Inclusion is an important and vital part of our program.

Meals
We provide a light breakfast, lunch and two snacks a day for children who attend full day. Children shall not bring candy or gum to school. The ELC shall be informed of any special dietary needs or allergies your child may have. If you choose for personal reasons that you want to provide your child’s food instead of having them eat the meals and snack provided, you may work with your child’s teachers to do that. There will not be any credit given for this.

Menus are posted at each site. Food for both centers is provided by the Café at Memorial.

We encourage you to plan with teachers for your child’s birthday. Nutritious refreshments are strongly encouraged such as fruits / veggies, fruit snacks or rice crispy treats. Must be store bought only please. **No peanuts or tree nuts.**
### Sample Infant Daily Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m.</td>
<td>Free Choice Playtime, Diapering</td>
</tr>
<tr>
<td>8:45 a.m.</td>
<td>Breakfast</td>
</tr>
<tr>
<td>9:15 a.m.</td>
<td>Diapering</td>
</tr>
<tr>
<td>10:00 a.m.</td>
<td>Music/Activity Time</td>
</tr>
<tr>
<td>10:45 a.m.</td>
<td>Diapering</td>
</tr>
<tr>
<td>11:15 a.m.</td>
<td>Lunch/Clean-Up</td>
</tr>
<tr>
<td>12:15 a.m.</td>
<td>Diapering</td>
</tr>
<tr>
<td>1:00 p.m.</td>
<td>Nap Time</td>
</tr>
<tr>
<td>2:00 p.m.</td>
<td>Diapering</td>
</tr>
<tr>
<td>3:00 p.m.</td>
<td>Afternoon Snack</td>
</tr>
<tr>
<td>3:30 p.m.</td>
<td>Story Time</td>
</tr>
<tr>
<td>3:45 p.m.</td>
<td>Diapering</td>
</tr>
<tr>
<td>4:15 p.m.</td>
<td>Music/Activity Time</td>
</tr>
<tr>
<td>4:45 p.m.</td>
<td>Free Choice Playtime</td>
</tr>
<tr>
<td>5:00 p.m.</td>
<td>Diapering</td>
</tr>
</tbody>
</table>

Feedings and nap times are flexible based on individual needs. Additional diaper changes, feedings and naps are provided. Infants under 12 months of age follow an individual nap schedule.

### Sample Toddler Daily Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m.</td>
<td>Free Choice Playtime</td>
</tr>
<tr>
<td>7:45 a.m.</td>
<td>Diapering/Potty Time</td>
</tr>
<tr>
<td>8:00 a.m.</td>
<td>Breakfast</td>
</tr>
<tr>
<td>8:30 a.m.</td>
<td>Diapering/Potty Time</td>
</tr>
<tr>
<td>9:15 a.m.</td>
<td>Music/Activities/Outside Time</td>
</tr>
<tr>
<td>10:45 a.m.</td>
<td>Diapering/Potty Time</td>
</tr>
<tr>
<td>11:15 a.m.</td>
<td>Lunch/Clean-Up</td>
</tr>
<tr>
<td>12:15 p.m.</td>
<td>Diapering/Potty Time/ Nap</td>
</tr>
<tr>
<td>2:00 p.m.</td>
<td>Diapering/Potty Time</td>
</tr>
<tr>
<td>3:00 p.m.</td>
<td>Afternoon Snack</td>
</tr>
<tr>
<td>3:30 p.m.</td>
<td>Story</td>
</tr>
<tr>
<td>3:45 p.m.</td>
<td>Diapering/Potty Time</td>
</tr>
<tr>
<td>4:15 p.m.</td>
<td>Outside Time/Music/Activities</td>
</tr>
<tr>
<td>4:45 p.m.</td>
<td>Free Choice Playtime</td>
</tr>
</tbody>
</table>
### Sample Preschool / Pre-K Daily Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>6:15-8:00 a.m.</td>
<td>Arrival &amp; Free Choice</td>
</tr>
<tr>
<td>8:00-8:30 a.m.</td>
<td>Table Activities &amp; Centers</td>
</tr>
<tr>
<td>8:30-9:00 a.m.</td>
<td>Clean Up, Bathroom, Wash Hands</td>
</tr>
<tr>
<td>9:00-9:15 a.m.</td>
<td>Breakfast</td>
</tr>
<tr>
<td>9:15-9:30 a.m.</td>
<td>Circle</td>
</tr>
<tr>
<td>9:30-10:00 a.m.</td>
<td>Group 1 inside activity, Group 2 outside</td>
</tr>
<tr>
<td>10:00-10:30 a.m.</td>
<td>Group 2 inside activity, Group 1 outside</td>
</tr>
<tr>
<td>10:30-11:00 a.m.</td>
<td>Bathroom, Wash Hands</td>
</tr>
<tr>
<td>11:00-11:15 a.m.</td>
<td>Circle</td>
</tr>
<tr>
<td>11:15-12:00 p.m.</td>
<td>Lunch</td>
</tr>
<tr>
<td>12:00-2:00 p.m.</td>
<td>Nap</td>
</tr>
<tr>
<td>2:00-3:00 p.m.</td>
<td>Bathroom, Wash Hands, Centers</td>
</tr>
<tr>
<td>3:00-3:15 p.m.</td>
<td>Snack</td>
</tr>
<tr>
<td>3:15-3:30 p.m.</td>
<td>Circle</td>
</tr>
<tr>
<td>3:30-4:00 p.m.</td>
<td>Outside</td>
</tr>
<tr>
<td>4:00-6:00 p.m.</td>
<td>Free Choice</td>
</tr>
</tbody>
</table>

### Outside Time
Children will have outside play time provided 1-3 times per day weather permitting. Please plan appropriate clothing for the weather conditions or provide extra to leave in their classroom.
Infant/Toddler Procedures

Diapering
★ Disposable diapers are provided by the ELC at an additional charge.
★ Children are diapered whenever soiled or wet. Diaper changes are recorded on a daily chart in the diapering area and a daily report is sent home.

Toilet Training
★ Toilet training is initiated, in consultation with parents, when the child indicates readiness. Parents supply training pants, pull ups and/or underwear.

Feeding
★ Infants are fed according to their needs. Teachers watch for cues indicating that the child is ready to eat.
★ Parents are encouraged to visit the ELC to breastfeed at any time. Parents also have the option to provide expressed breast milk, labeled with the date expressed and child’s full name. We will date it upon receipt. It is only good for up to 2 weeks.
★ The ELC provides formula for formula-fed infants. We also provide baby food. You are welcome to bring bottles from home or use those that we have on site. We use proper sterilization procedures after each use.
★ We use proper storage and handling procedures for breast milk and formula.
★ Breast milk bottles are made as needed for feeding or you may choose to send ready-to-use bottles from home. All bottles are labeled with the child’s name. Unused milk and formula is disposed of immediately after a bottle is given.

Sleeping
★ The ELC will provide a separate sleeping area for each child. Staff practice SIDS prevention which includes; not placing infants on their stomach to sleep or using heavy bedding or blankets. All sheets will be fitted. If an infant rolls over to their stomach on their own, that is acceptable. Infants will not be allowed to sleep in infant car seats, swings or other seats. They will be moved to their sleeping area.
Your child’s medical exam and immunizations need to be up-to-date by the first day of attendance. A copy is kept on file for compliance with the Department of Early Learning. Please notify us of any additional immunizations as your child receives them. Each child shall have a physical examination annually. Certificate of Immunization Status and Emergency Information forms are updated annually.

Our nurse consultant is Kay Wheeler.

**Exclusion Policy:** Children shall remain home until **symptom free for at least 24 hours.**

If your child becomes ill while at the ELC, you will be called to pick him/her up immediately (within 30 minutes maximum). Keeping all children and staff healthy and reducing contamination is a team effort. Children are excluded from care when they exhibit any of the following symptoms:

- Fever of 100° or higher
- Vomiting (2 or more times in 24 hours) or Diarrhea (3 or more times in 24 hours)
- Nose or eye inflammation or discharge (eyes cleared by a physician)
- Irritability or listlessness
- Undiagnosed rash or blisters (needs to be cleared by a physician)
- A child needing individual attention to care for his/her needs or is unable to participate in regular classroom activities.
We are unable to accommodate parent requests to keep children indoors during outside play. If your child is not well enough to go outside, he/she is not well enough to be at the ELC.

**Contagious Illness or Disease (Communicable)**

When a communicable disease does occur, the Director or supervisor will notify all parents in writing, including the symptoms and cause(s). The parents will be called to pick up their child immediately (1/2 hour or less). Parents will be asked to keep their child home for at least 24 hour period or longer if stated below. The following are guidelines by which a child will be readmitted to the program.

1. Chicken Pox - after pox marks have dried and are not weeping.
2. Impetigo, Lice, Scabies, and Pinworms - after treatment begins and nits are removed completely.
3. Strep throat - 24 hours after injection or 48 hours after oral medication is administered.
4. Pink eye - viral cases do not need to be excluded. However, if bacterial the child will be readmitted 24 hours after treatment has begun. See your physician to determine what type and written confirmation must be given to the Director for re-admittance.
5. Hepatitis, Meningitis or other conditions not mentioned - check with the local or state health department or child's physician for specific recommendation.

**Lice**

Parents/Guardians will be called and asked to pick up their child immediately (1/2 hour or less) if lice or nits are found. Your child will not be able to return to the program until he/she are free of lice and nits (eggs). Your child will be checked when entering the program before being allowed to stay. Please keep your child home for at least 48 hours after treatment has been given. We do not follow the same policy as the School Districts.

We follow Yakima County Health Department infectious disease reporting requirements. If your child is diagnosed with an infectious disease, please let us know as soon as possible so we may determine whether we need to notify other families of exposure and/or report the occurrence to the Health Department.

**Injuries**

All accidents are reported immediately to a supervisor. Accident reports are written, signed by parents, and copied for the child’s file. Close supervision of children is the best anecdote to accidents. We use risk management to keep the environment safe and hazard free. The ELC strives to provide the best equipment, the best maintenance, and the best working conditions so children are safe while they are in our care.

Bumps and bruises are a common occurrence in children because they do the important work of exploring and moving around their environments. Minor injuries such as nosebleeds, scrapes and bruises, are treated by staff wearing gloves (with open wounds), using clean water and cloth and/or an ice pack. Any injury involving the head, regardless of how minor, is immediately reported to the parent. We use extra caution with head injuries for your child’s safety.

In the event of a more serious incident, we call 911 and attempt to notify you by phone. We then take the appropriate action as specified by emergency personnel. Emergency medical
services are immediately available from Yakima Valley Memorial Hospital in case of injury or medical emergency.

**Medication Administration**

Medication may be administered to a child with a completed and signed Medication Administration Authorization form. **We must have a completed form prior to administering any medication.**

Prescription medication may be administered from the original medication packaging with the full prescription label attached. We must follow the dosage information exactly as is indicated on the label.

Over-the-Counter medication may be administered according to the age on the label. For example, if a child is 3 years old and Children’s Tylenol says for a child age 3 give 1 tsp, that is what we are allowed to give. **Please note, many medications say “For children under 2 consult a physician”. We are unable to administer medication to a child under two if there are no dosage instructions. We require a written physician’s note with the dosage amount in such instances.**

Life-threatening allergies/medical concerns must have a medical plan from a physician for the child to be in care. Please see Director, Site Supervisor or Administrative Assistant if you have questions. We can provide you with a form.

**Child Abuse and Neglect Policy**

Employees of the ELC are mandated reporters and are required by law to report all situations of suspected neglect or injury to children caused by questionable or other-than-accidental means to Child Protective Services. All employees receive Child Abuse and Neglect training during their initial orientation and annually thereafter.

The ELC will prohibit corporal punishment by any person on the premises, including biting, jerking, shaking, slapping, hitting, striking, or kicking the child, or other means of inflicting physical pain or cause bodily harm.

**RCW 26.44.040**

(1)(a) When any practitioner, county coroner or medical examiner, law enforcement officer, professional school personnel, registered or licensed nurse, social service counselor, psychologist, pharmacist, employee of the department of early learning, licensed or certified child care providers or their employees, employee of the department, juvenile probation officer, placement and liaison specialist, responsible living skills program staff, HOPE center staff, or state family and children's ombudsman or any volunteer in the ombudsman's office has reasonable cause to believe that a child has suffered abuse or neglect, he or she shall report such incident, or cause a report to be made, to the proper law enforcement agency or to the department as provided in RCW 26.44.040.
Disaster Plan
A more detailed Disaster Plan is on site for your review. Ask the Director or Site Supervisor if you would like to view it.
The types of disasters that could happen in this area are:
- Earthquake
- Windstorm
- Loss of power, water, heat
- Chemical release
- Chemical Attack
- Fire-Structure or Wild Land
- Flood
- Winter Storm

In the event that evacuation becomes necessary, we will use the two evacuation locations below:

**Just outside the Early Learning Center we will meet at:**
- North Playground Fence (Main ELC)
- North East Corner of Playground (Creekside)

**The meeting point away from the Early Learning Center is:**
- Hospital Basement (Main ELC)
- Healthy Now (Creekside Loop) (Creekside)

If evacuation to a shelter is necessary, a sign is placed outside the Early Learning Center alerting parents where the children are located.

In the event of a disaster, tune to Yakima’s Emergency Alert Stations **KIT 1280AM or KIMA.**

In the event of a disaster, the following steps are taken:
1. Disaster type is identified;
2. Decision is made about site safety and whether to evacuate;
3. Parents or emergency contacts are called if phones are working;
4. Children are kept calm and safe until help arrives and parents can pick up.

We maintain the following emergency supplies for staff and children:
- ★ Change of clothes
- ★ Medium-to-large sized garbage sack or rain poncho
- ★ Kleenex
- ★ 100% juice
- ★ Dry cereal
- ★ Protein: usually canned tuna
- ★ Raisins
- ★ Water
In addition to emergency food and water, we also have:

- Copy of disaster plan
- Copy of all parent’s contact information
- Infant formula and bottle
- Whistle
- Medication (for those w/medication on site i.e. Epi Pen, inhaler)
- First Aid Kit
- Portable radio and flashlight
- Manual can opener
- Small amount of cash
- Lightweight and compact blankets
- Extra batteries
- Hygiene supplies, such as toilet paper, diapers and wipes
- Matches in a waterproof container

Safety & Security of Children

Parking, Drop-Off/Pick-Up Zone
You may park in the drop-off/pick-up zone. Please drive slowly and carefully through this area and watch for young children. Never stop in the street to drop off and never leave your engine running or leave other young children in the car alone, even if you will only be a minute. After dropping your child off, please move your car out of the zone so that other families can drop off and pick up.

Building Access
To ensure maximum safety of our children, families and staff we have secured access at each location. You will be given a 4-digit code for your family. Please do not allow anyone without a code into the building unless you can verify their identity. Notify the Director or Site Supervisor if you are unsure about someone trying to gain access.

Sign-in/Sign-out Procedure
To ensure your child’s safety, escort your child to the classroom, sign him/her in and make sure that the teacher acknowledges his/her arrival. This allows for a safe, smooth transition from parent to caregiver. Please check your child in and out using the Bio-Metric scan kiosk at each center.

Your child will only be released to you or to those persons you have listed on the Emergency Information Form. Emergencies may prevent you from picking up your child; therefore, include those individuals whom you would authorize in such events. If you want a person who is not identified on the Emergency Information Form to pick up your child, you need to notify center management in advance, in writing. All individuals picking up children must be at least 18 years of age.

Your child will not be released without prior written authorization. After 6:00 pm you will incur a $1.00 a minute charge.
**Parental Rights**
If you are divorced or have a custody arrangement that prevents one parent from picking up your child from our care, we must have a copy of the court papers that have been signed by a judge and filed before we are able to prevent the other parent from picking up a child. The police department will be called immediately if an unauthorized person attempts to pick up a child.

The Early Learning Center follows the Washington State Guidelines stating both parents have legal rights regarding the child unless documentation from the court states otherwise. This paperwork must be handed personally and discussed with the center director before being implemented.

**Termination of Services**
The safety of the children in our care and our staff members is a top priority. Any time that a child’s or parent’s behavior is a threat to the secure environment that we maintain; this may include, but is not limited to; use of foul language, physical or verbal threatening or name calling. If this occurs, your child may be withdrawn from the program or we may temporarily or permanently suspend or remove a child or family from our care. We reserve the right to take action to provide protection for the children in our care or staff anytime it is deemed necessary, with or without advance notice.

**Alcohol and Drugs**
We will not release a child to an adult who appears to have been drinking or using drugs, especially if that adult is driving. If an adult has been drinking or using drugs before picking up their child we will take the following steps:

1. We will ask the adult if they are under the influence of alcohol or drugs.
2. We will ask the adult permission to call a backup person on the authorized list to pick-up the child.
3. We will volunteer to call a cab or give directions to a bus stop.
4. If the adult insists on leaving with the child, and we fear for their safety, then we will call the Police Department and Child Protective Services.

**Cleaning Method**
The Memorial ELC uses bleach solutions to clean and sanitize surfaces and toys. A stronger solution is used for diaper changing surfaces (both mixtures are according to state regulations). We clean daily and have schedules to rotate the cleaning of toys and equipment.

**Smoking**
Smoking is not permitted on the center premises at any time.

**Pesticides**
Memorial Hospital will notify parents at least 24-48 hours prior to the application of pesticides.